

## Service Delivery Manager - Antwerp

For our client, a innovative IT company located in Antwerp, we are looking for a Service Delivery Manager. The company is the driving force behind their Microsoft recommended ERP platform for energy and utility providers worldwide.

### Why is this job something for you?

- You will be part of a leading, innovative company where you keep on track with the latest technology.
- You will work within a dynamic team of colleagues who encourage initiative and entrepreneurship.
- You will encounter a team culture that is based on trust and where continuous growth is naturally encouraged.
- You can count on an attractive salary package: a brand company car, medical insurance, pension plan, portable pc, iPhone, internet connection, etc..

### What are you going to do ?

As a Service Delivery Manager, you are responsible for the support and implementation of changes at one or several customers. This implies efficient planning, stakeholder-, people-, risk- and change-management with a focus on maximizing value creation.

You will be responsible for a dedicated team of developers and functional consultants. Your performance and the use of our tools, project and support methodology must ensure streamlined activities, excellent results and high customer satisfaction.

Can you manage challenging projects and customers with a steady hand, deliver agreed results and do your team members and stakeholders wish to work with you again? In that case, you might be a good fit for the position of Service Delivery Manager.

### Who are we looking for ?

- You have at least 2-3 years of experience as a Project or Service Delivery Manager in an IT environment.
- A university or bachelor's degree in Applied Economic Sciences: business engineering; Computer Science; Economics or equivalent
- Good understanding of business processes
- Strong ability to take decisions and to handle pressure
- Clear communication skills, capable of presenting and communicating in a distinct and clear way, both internal as external
- Good commercial feeling
- The necessary administration skills and you are capable to dialogue with the customer and subcontractors.
- Experience in the Energy & Utilities sector is an major asset
- Good at building bridges between business and IT
- Fluent in Dutch (native) and English. Knowledge of French is a plus

- A dynamic team player with a great sense of responsibility
- A flexible person open for occasional travel mainly in the Benelux
- Pragmatic, goal-oriented and have an eye for quality
- Robust and gain trust and respect from your peers

## **Apply ?**

This can easily be done by email on [info@clearskyselection.be](mailto:info@clearskyselection.be)

For more information about this opportunity, you can always contact Koen Van Hoyer - manager at Clear Sky Selection on telephone number 0499-593046 or via the above email address.

*If you apply, you agree to the privacy policy of Clear Sky Selection: <https://www.clearskyselection.be/privacy-regeling>*